

**MANAGEMENT OF ACTUAL OR POTENTIAL  
AGGRESSION (MAPA®)  
REFRESHER TRAINING WORKSHOP**

**Totara Hospice South Auckland  
9 am – 1 pm**

*This course is for those who have previously attended the full MAPA workshop and is taught by a Crisis Prevention Institute instructor. It builds on the solid foundation based on the philosophy of providing the best Care, Welfare, Safety, and Security<sup>SM</sup> for staff and those in your care that:*

- **Focuses** on prevention, deceleration and avoidance
- **Addresses** the risks of physical interventions
- **Teaches** safe, non-harmful interventions
- **Offers** proven post-incident strategies to prevent future crises

Dates: (Please Select ✓ One Date)

12 Mar 2019     1 May 2019     15 Jul 2019     4 Sep 2019     6 Nov 2019

MAPA TRAINING REGISTRATION – **Cost \$40.00 incl. GST**

To register your attendance, please complete this registration box in full and return to: [education.admin@hospice.co.nz](mailto:education.admin@hospice.co.nz)  
Educator, PO.Box 75560, Manurewa, Auckland 2243, Fax 09 640 0291.

Title..... Name .....

Occupation..... Organisation.....

Address .....

Email ..... Ph ..... Fax .....

Payment method -  Direct Credit  Cheque  \*Cash  \*EFTPOS (\*pay at reception)

Payment by -  Attendee  Organisation

(Email address for invoice if different from above:.....)

For any further registration enquiries please contact THSA Education Administrator (09) 6400214  
Or email to: [education.admin@hospice.co.nz](mailto:education.admin@hospice.co.nz)