



## Café Aroha



Photo: Café Aroha volunteers Adam Schlooz and Toni Stuck.

### Café Aroha – Open Now at Totara Hospice

As part of our continued emphasis on providing support and services to our Hospice community, we are very pleased to announce the opening of an on-site Café at Totara Hospice. This will provide a friendly space where patients, families, friends, our volunteers, staff and community can gather to enjoy a fabulous coffee or hot beverage, big smiles and some lovely baked goods.

**OPENING HOURS: MONDAY TO FRIDAY, 8.30AM – 3PM**

Please pop in and say hello to our friendly volunteer team and Trina our Café Manager who makes one of the best coffees around!

Café Volunteers Needed - We are still looking for volunteers who can join our fabulous team, if you can give us a helping hand a few hours a week at Café Aroha please contact Chris Shepherd on 09 640 0219 or [chris.shepherd@hospice.co.nz](mailto:chris.shepherd@hospice.co.nz).

**SEE YOU SOON!**

### Volunteer acknowledgement long service support

We recently said a special and heartfelt thanks to a selection of our volunteers who in 2017 came into a special year of long service to Totara Hospice and their community.



Lorraine Renouf volunteers in Day Hospice and has been volunteering for Totara Hospice for 30 years.

**The following volunteers were recognised:**  
Nimmy David, June Smith, Andrea Walsh, Geoff Slee, Nolene Hollman, Barbara Claasen, Pauline Brown, Maurice Claasen, Sheryl Walden, Kay Williams, Gaylene Lush, Kathleen Carter, Joan Clarkson, Glenis Crombie, Glennys Clements, Grahame Webb, Hilary Papps, Margaret Hieatt, Sue Davison, Raewyn Ballingall, Ailsa Hill, Dulcie Day, Jatin Patel, Rita Christian, Jill Fowlie, Bev Caulton, Janet Ho, Anne Stone, Shirley Cheshire, Lorraine Renouf.

**Thank you to you all for your continued commitment to Totara Hospice!**



Glennys Clements volunteers in the IPU and has been a Totara Hospice volunteer for five years.

### Thank You acknowledgement

Recently we gave a special acknowledgement to Chris Ridley who volunteers in many areas of Totara Hospice.

The Fundraising and Events team presented Chris a special thank you for the support he gives at fundraising events as our trusted Event Car Parking attendant at a recent Thank You Breakfast.

Totara Hospice volunteer Chris Ridley, (Insert: Chris Ridley receiving his award from Senior Youth Ambassador Rosie Kennedy).



## Antique Fair and Flyer Drop Offs

Thanks again to our volunteers who supported the recent Antique Fair, which raised \$883 for Totara Hospice. Thank you to Sharon, Katy, Ken, Iman, Mariette, Barbara and Glennis who gave us their time to help over the weekend.

Additionally we have a number of supporters who whilst they are out walking will drop our various flyers and communications off to their local community's letterboxes. Thank you for helping us to spread the word about what is happening at Totara Hospice!

## Street Appeal Fundraising Updates:

### May Hospice Awareness Week Appeal – Thank You

To those of you who volunteered at our Hospice Awareness Week Appeal in May - a huge thank you for supporting us with your generosity of time. We are pleased to let you know the appeal has raised over \$17,500, which is a fantastic result and reflects the community's generosity and support of Totara Hospice.

### Upcoming Winter Street Appeal

We have our Winter Street Appeal just 4 weeks away from 10th to the 15th August.

If you haven't already used it just a reminder we have the online system now. You can book in your preferred shift for our Winter Appeal via our SignUp page (<http://signup.com/go/McrZqbO>).

#### Then you simply follow the instructions below:

- Scroll through the list to the day you would like to work.
  - Scroll through and find the time and location you would like and click the orange button 'Sign Up!'
  - Enter and confirm your email address.
  - Enter your name and phone number and that's it! PS - you are more than welcome to book in for more than one shift!
- If you would like to bring a friend along to work on the same shift, or you are happy to do the shift on your own, please enter this at the same time. All you need to do is click the little blue plus (+) sign on your chosen shift. A comment box will appear, please enter your or your friends name. **Please note: This prevents the shift from being double booked, if you don't do this step then the shift may be filled by someone else.**
  - Once you have added in all the shifts you would like you must hit the green 'Save' button at the top of the page.

A confirmation email will be sent to you once you have saved your shifts and you will receive reminder notifications.

#### Please note:

- If you need to sign back in to choose additional shifts, add a friend or update any shifts you can do this through the link on the confirmation email.
- If the shift is full it will show as FULL so please choose a different location or time session.
- Shift dates and times vary for all venues.

**If you would prefer to not use our online system please contact Julayne (09) 640 0250 or [julayne.jones@hospice.co.nz](mailto:julayne.jones@hospice.co.nz)**

## Hospice Property Angels

One of the biggest challenges we have at Totara Hospice is the maintenance of our property. We are currently looking for volunteers who can offer us a little time to help with various handyman jobs.

Every month we have a list of jobs we need help with such as painting, water blasting, putting up shelves or fixing things.

If this is something that interests you, please get in touch and we will register you as a Hospice Property Angel. You will then receive an email each month with a link to the jobs that we need help with.

**To become a Hospice Property Angel contact Renee on 09 640 0280 or [renee.pickering@hospice.co.nz](mailto:renee.pickering@hospice.co.nz)**





Photo: Jill and Kathleen, Hospice Shop volunteers wearing their new aprons and name badges.

## Hospice Retail Shops Update

### New efficiency in customer service and operations:

We are very pleased to confirm that with the support of a grant from the Mt Wellington Foundation, we have new computers being installed at every one of our Retail Stores.

This is also supported by a fabulous new Point of Sale software that is going to ensure efficient EFTPOS transactions to help us increase our sales, which will help hospice.

More importantly for those volunteers working in our Retail Shops and our customers it will decrease your till and connection issues. We appreciate every one of you for your support during this time and we

hope to have the new systems in place over the next two months.

Many of you will have seen the new branding and signage that is being rolled out across all Hospice Shops, to give them a fresh, bright new look that links the Hospice Shops with Totara Hospice. We know this will provide a more welcoming and engaging environment for our wonderful customers.

Fantastic new aprons and name badges with the new branding will be distributed to all the stores over the next week.

## Volunteer Vacancies

There are still vacancies in our Volunteer teams, if you can help us spread the work amongst your family, friends and networks we would really appreciate it.

**Retail:** We are expanding our volunteer team in our Hospice Shops – ideally the weekend shifts in Pakuranga, Manukau and Takanini. If you can help please let us know.

**Drivers:** If you have your own car and enjoy getting out and about, we are looking for more volunteer drivers

to drive patients to and from hospital appointments at Middlemore and Auckland Hospital and to and from Day Hospice. (Petrol vouchers provided).

**In Patient Unit:** Our volunteers at Totara Hospice are hoping for more help in the kitchen/house services area to deliver food to patients, remove dishes from patient's rooms, help in the kitchen with dishes and food prep, make up spare beds, as well as be a friendly and reassuring face to our patients.

**Massage:** Day Hospice have trainee and qualified massage therapists who help our patients - if you can help Mondays, Tuesdays or Wednesdays give us a call.

**If you are interested in helping us fill any of these roles, please contact Chris Shepherd on 09 640 0219 or email [chris.shepherd@hospice.co.nz](mailto:chris.shepherd@hospice.co.nz) for more details.**

If you would like to receive communication from Totara Hospice via email, please contact Julayne on 09 640 0250 or [julayne.jones@hospice.co.nz](mailto:julayne.jones@hospice.co.nz) to update your details.

**Thank you for making hospice happen in your community,**

Melinda Seal and the team  
at Totara Hospice  
[melinda.seal@hospice.co.nz](mailto:melinda.seal@hospice.co.nz)



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